

Success Measures Health Data Collection Tools
Measuring Health-Related Outcomes for Community Development and Health Institutions

The Success Measures Health Tools evaluate the health-related outcomes of a wide range of affordable housing, neighborhood revitalization, workforce development, supportive service, community engagement and related community benefit programs. Included are tools for collecting both primary and secondary health-related data on individual health status, attitudes, behaviors and influences, as well as community environmental factors, demographics, and social factors.

| Tool Title | Description |
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| INDIVIDUAL AND COMMUNITY HEALTH STATUS | |
| <i>Individual Health Status</i> | |
| Medical Conditions | Individual's self-reports about their health history, long-term health conditions, and acute health events. (Survey) |
| Disease Management <i>Modules</i> <ul style="list-style-type: none"> ➤ Arthritis ➤ Asthma ➤ Autoimmune Disease ➤ Cholesterol ➤ Depression or Anxiety ➤ Diabetes ➤ High Blood Pressure ➤ Other Chronic Disease or Long-Term Health Condition | Individual's self-reports about how they are managing specific chronic diseases, receiving care, and controlling adverse health episodes. (Survey) <i>These topic-specific modules can be used individually or combined in any number</i> |
| Disease Management – Full Set | Individual's self-reports about how they are managing specific chronic diseases, receiving care, and controlling adverse health episodes. (Survey) <i>Includes all modules listed above.</i> |
| Overall Health | Individual's self-reports about their overall health, emotional well-being, and physical condition including height and weight. (Survey) |
| Health Metrics | Records objective measurements of the health of individuals that result from a specific medical test, such as blood pressure, blood sugar, and cholesterol or body mass index. (Tracking) |
| <i>Community Health Status</i> | |
| Community Morbidity | Records the incidence of specific infectious diseases in a neighborhood or geographic area. (Tracking) |
| Community Mortality | Records the death rates due to specific causes in a neighborhood or geographic area. (Tracking) |
| Medical Visit Metrics | Records the number of hospital admissions, emergency room treat-and-release visits, and health clinic visits for specific medical conditions. (Tracking) |
| INDIVIDUAL HEALTH BELIEFS AND ATTITUDES | |
| <i>Attitudes and Discussions About Health</i> | |
| Views on Health | Individual's self-reports about influences on their health, their willingness to discuss health topics, and the similarity of their attitudes to family and friends. (Survey) |
| Health Discussions with Household Members | Individual's self-reports about the importance and frequency of other household members' discussions on specific health topics. (Survey) |
| Health Discussions with Friends | Individual's self-reports about the frequency of talking with close friends about specific health topics, including eating habits, mental health, and death. (Survey) |

| Views on a Healthy Lifestyle | |
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| Views on Eating | Individual's self-reports about their attitudes toward healthy foods and balanced meals. (Survey) |
| Views on Physical Activity | Individual's self-reports about their attitudes toward being physically active. (Survey) |
| Views on Alcohol, Tobacco, and Drug Use | Individual's self-reports about their beliefs and attitudes toward secondhand smoke, alcohol, tobacco and marijuana, and prescription drugs. (Survey) |
| Views on Relaxation and Stress Management | Individual's self-reports about their views on stress and the effectiveness of specific stress-reducing activities, (Survey) |
| INDIVIDUAL HEALTH BEHAVIORS | |
| Health Knowledge and Use of Health Care | |
| Health Care Knowledge | Individual's self-reports about their sources for health-related advice, their level of trust in specific sources, and their confidence participating in their own health care. (Survey) |
| Use of Health Care Services | Individual's self-reports about their use of or inability to use different health-care settings and providers, including alternative and complementary care, (Survey) |
| Health Insurance | Individual's self-reports about having or not having private or public health insurance coverage for themselves or their children and the impact on their health. (Survey) |
| Participation in a Healthy Lifestyle | |
| Eating Behavior | Individual's self-reports about past and present eating habits related to fruits and vegetables, cooking meals at home, community gardens, packaged foods, and the potential for changing habits. (Survey) |
| Physical Activity Behavior | Individual's self-reports about their level of physical or recreational activities and exercise, including barriers to these activities. (Survey) |
| Alcohol, Tobacco and Drug Use Behavior | Individual's self-reports about consuming alcohol, smoking tobacco, and using prescription drugs in a way not directed by a doctor. (Survey) |
| Relaxation and Stress Management Behavior | Individual's self-reports about what specific activities they do to reduce stress or take time for themselves. (Survey) |
| Care Giving and Receiving | |
| Caring for Others | Individual's self-reports about providing care for someone with long-term illness, disability, or advanced age. (Survey) |
| Receiving Care from Others | Individual's self-reports about receiving help from others with errands, household chores, or personal care. (Survey) |
| INDIVIDUAL FACTORS AND INFLUENCES | |
| Individual Factors | |
| Individual Demographics – Health | Individual's self-reports about personal or household characteristics, including age, gender, race, ethnicity, first language, and sexual orientation. (Survey) |
| Housing Costs | Individual's self-reports about renting or owning their home, satisfaction with available housing, and ability to meet housing and utility expenses. (Survey) |
| Financial Stability | Individual's self-reports about their financial situation, financial security and access to banks and credit. (Survey) |
| Food Security | Individual's self-reports about having enough to eat, ability to afford balanced meals, and using food stamps or food pantries. (Survey) |
| Functional Status | Individual's self-reports about how physical or mental health issues might limit their ability to carry out daily personal, household or social activities. (Survey) |
| Interest in Education and Training | Individual's self-reports about recent educational or training classes they have attended and their interest in or barriers to furthering their education. (Survey) |
| Employment and Workforce Development | Individual's self-reports about their current or past employment status and their interest in or barriers to job training, workforce education, or finding a job. (Survey) |
| Personal Traits | Individual's self-reports about their own feelings of self-confidence, level of curiosity, and responses to change. (Survey) |

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| Social Support and Safety | Individual's self-reports about their social networks and feelings of safety in their home and community. (Survey) |
| Housing Stability | Individual's self-reports about the length of time they have lived in the community and in their current home, the number of times they have moved, and whether they rent or own their home. (Survey) |
| Use of Community Services and Amenities | |
| Use of Amenities | Individual's self-reports about using or barriers to using amenities near home, including retail, financial, classes, and community infrastructure or transportation. (Survey) |
| Use of Community Services | Individual's self-reports about using or barriers to using community services, such as financial assistance, job or business training, social services, and schools. (Survey) |
| Social and Cultural Contexts | |
| Social Connections | Individual's self-reports about personal connections and proximity to friends and families, satisfaction with the amount of time spent with them, and feelings of comfort with other people. (Survey) |
| Cultural Context | Individual's self-reports about how their religion, faith, or belief system impact their health care experience, where they seek health care services and their interaction with health care professionals. (Survey) |
| Influences on Individual | |
| Influences on Individual's Views on Health | Individual's self-reports about how close friends or household members influence their own feelings about health and health topics, where they get trusted health information, and where they seek medical care. (Survey) |
| Influences on Individual's Eating | Individual's self-reports about the influence on their own eating habits by household members and close friends. (Survey) |
| Influences on Individual's Physical Activity | Individual's self-reports about the influence on their own physical activity by household members or close friends. (Survey) |
| Influences on Individual's Alcohol and Tobacco Use | Individual's self-reports about their own acceptance of smoking and drinking, and the status of the smoking and drinking habits of household members. (Survey) |
| COMMUNITY ENVIRONMENTAL FACTORS | |
| Housing Conditions | |
| Interior of Residence: Resident Perception – Basic Set | Individual's self-reports about basic features and conditions of their single or multi-family residence. <i>Add topic-specific modules as needed.</i> (Survey) |
| ----- Modules ➤ Bathrooms ➤ Ceilings, Floors, Walls ➤ Electrical Systems ➤ Kitchen ----- | <i>These topic-specific modules can be selected individually or combined in any number and added to the Basic Set.</i> |
| Interior of Residence: Resident Perception – Full Set | <i>This version includes the Basic Set and all modules.</i> |
| Interior of Residence: Expert Assessment | Building expert's assessment of the condition of owned or rented residential units, including infrastructure, electrical and HVAC systems, hazards, and childproofing. (Observation) |
| Exterior of Residence: Resident Perception | Individual's self-reports about the upkeep and condition of their residence's exterior (single-family house or multifamily building), including yard, paint, lighting, fencing, fire escapes, and eco-friendly features. (Survey) |
| Residential Building Exterior and Site: Expert Assessment | Building expert's assessment of exterior elements of residential buildings, including structural and site hazards, drainage problems, ground erosion; appropriate safety features, and access for the disabled. (Observation) |

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| Multifamily Common Areas: Resident Perception | Individual's self-reports about the upkeep and condition of the common areas of their multifamily building, such as lobbies, halls, ceilings and floors, exit signs, walkways and steps, smoking areas and litter. (Survey) |
| Multifamily Common Areas and Building Systems: Expert Assessment | Building expert's assessment of common areas, mechanical systems, exit signage, trash collection, smoke detectors, peeling paint, and elevators. (Observation) |
| Housing in the Community | Records observations at the parcel level of residential building conditions, such as roof, gutters, foundation, fence, driveway, attractiveness, maintenance and security. (Observation) |
| New Housing: Resident Perception | Individual's self-reports satisfaction, concerns for safety, health status in previous and current new housing. (Survey) |
| Rehab Housing: Resident Perception | Individual's self-reports about the rehab work and their satisfaction, safety concerns and health status before and after. (Survey) |
| Land Use and Physical Features | |
| Design and Management: Key Informant Interview | Describes land use patterns and environmental characteristics, such as walkability, green space, resident interaction and safety, pollution, and storm and waste water. (Interview) |
| Environmental Metrics | Records the quality of the environment, including air, soil, and water, in a neighborhood or other geographic area. (Tracking) |
| Land Use and Maintenance – Basic Set | Records observations at the block level of basic land use and maintenance, types and condition of homes and buildings. (Observation) <i>Add topic-specific modules as needed.</i> |
| <p><i>Modules</i></p> <ul style="list-style-type: none"> ➤ <i>Barriers on the Block</i> ➤ <i>Cleanliness and Upkeep</i> ➤ <i>Other Amenities, Businesses or Hazards on the Block</i> ➤ <i>Other Sites on the Block</i> ➤ <i>Public Infrastructure</i> ➤ <i>Vacant or Abandoned Properties</i> | <p><i>These topic-specific modules can be selected individually or combined in any number and added to the Basic Set.</i></p> |
| Land Use and Maintenance – Full Set | <i>This version includes the Basic Set and all modules.</i> |
| Traffic and Pedestrian Safety | Records observations of vehicular and pedestrian flow at the block level, such as traffic signals, speed bumps, parking rules, bicycle lanes, sidewalks; accessibility ramps, and crosswalks. (Observation) |
| Community Services and Amenities | |
| Availability and Quality of Amenities: Key Informant Interview | Records availability and quality of recreational, transit, retail, social and wellness facilities in the community. (Key Informant Interview) |
| Accessibility and Perception of Amenities | Individual's self-reports about the quality, accessibility, and welcoming environment at recreation, transit, libraries, wellness and community programs and facilities near where they live. (Survey) |
| Services and Trainings in the Community: Available Data | Records the availability and quality of workforce trainings, financial services; and social services. (Key Informant Interview) |
| Services and Trainings in the Community: Key Informant Perception | Describes the availability and quality of trainings and financial and social services. (Key Informant Interview) |

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| Services and Trainings in the Community: Resident Perception | Individual's self-reports on ease and comfort level when accessing banking, job training, or child care services in the community. (Survey) |
| COMMUNITY DEMOGRAPHICS AND SOCIAL FACTORS RELATED TO HEALTH | |
| Population Characteristics | |
| Community Demographics – Health | Records the demographic composition of the community on health-related factors, including race, age, ethnicity, income, employment, and educational attainment. (Tracking secondary data) |
| Social Factors | |
| Community Social Cohesion | Individual's self-reports about their community's social connections, neighborly support, common values and willingness to participate. (Survey) |
| AVAILABILITY, QUALITY, AND CULTURAL SENSITIVITY OF HEALTH CARE SERVICES | |
| Availability and Quality of Health Care | |
| Availability of Hospital and Health Care Services: Key Informant Interview | Records availability and quality of hospitals, clinics, medical and dental services, and pharmacies. (Key Informant interview) |
| Availability and Practices of Primary Care Services: Key Informant Interview | Describes the cultural sensitivity, responsiveness, coordination of care and challenges of available health care services. (Interview) |
| Features and Barriers in Health Care System: Key Informant Interview | Describes the systemic factors that promote or limit access to health care; integration of different types of health care and the availability of health care insurance. (Interview) |
| Cultural Sensitivity and Interaction with Health Care Providers | |
| Accessibility of Health Care Services | Individual's self-reports on the accessibility, convenience, and quality of services for themselves and their children at their most frequently used health care facility. (Survey) |
| Cultural Sensitivity of Health Care Practices | Individual's self-reports on the welcoming environment, cultural sensitivity, and accommodation to preferred language of their most frequently used health care facility. (Survey) |
| Interaction with Health Care Providers | Individual's self-reports about the comfort and quality of their interaction with a health care professional when getting a medical opinion. (Survey) |
| COLLABORATIONS & PARTNERSHIPS | |
| Satisfaction with Collaborative Partnership | Member's self-report on their levels of satisfaction with the capacity, commitment, leadership, communication, and benefits of the collaborative. (Survey) |

All measurement tools can be used and customized through subscription to the Success Measures Data System, a secure web-based tool that helps users efficiently manage and conduct all phases of evaluation, from collecting and storing data to generating reports.

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Success Measures at NeighborWorks America offers evaluation consulting, technical assistance, measurement tools, and technology to nonprofits, funders and intermediaries in the community development and health-related fields.